

# DDC A-76 TRANSITION LESSONS LEARNED FORUM

*Kimberly Stauffer*

On December 13, 2000, the A-76 Project Office hosted a Transition Lessons Learned Forum held at the DDC.

The objective of the forum was to provide A-76 transition lessons learned based on the first three transitions and to address concerns and issues for future center transitions. Panel discussion participants included: Col Terrance G. Mykes, USAF, Commander, DDWG; LtCol James Kessler, USMC, Commander, DDBC; Mr. Don Brown, Director, DDCO; Ms. Twila Gonzales, Director, DDC A-76 Project Office; Mr. John Yost, Deputy Director, DDC A-76 Project Office; Ms. Deb Raita, DSCC Contracting Officer, PCO; Ms. Merlene DuBose, DDC Contracting Officer, ACO; Mr. Chuck Massic, DDC J-1 Personnel Office; Mr. Leroy McClain, Transition Team Leader, DDC A-76 Project Office; and Mr. Dale Warden, Warden Associates, Inc., as facilitator. The audience was comprised of Center Commanders, one representative from each Center, key DDC Headquarters personnel, and A-76 Project Office personnel.

The DDC Commander, BG James H. Pillsbury, USA, provided opening comments and emphasized that while A-76 is his highest priority, the purpose of the forum was to discuss transition issues only. Each panel participant then provided a presentation that encouraged and generated open dialog among attendees and provided a prime opportunity to ask questions and learn from the first three Centers' experiences.

The following are key points from the forum:

- Focus on maintaining an adequate workforce throughout the transition process.
  - Consider market research when developing the MEO to determine staffing sources for the organization.
  - Be aware that the Commander's role is that of liaison with the customer as well as continuing to oversee mission performance.
  - Establish the Continuing Government Activity (CGA) as early as possible.
  - Change philosophy to a win, not lose, mentality regardless of the outcome.
  - Foster relationships with the contractor if the decision awards the work to a contractor.
- Adversarial relationships serve little purpose.

The forum was a success in bringing together key individuals who have been and will be involved in A-76 studies and future decisions. Forum attendees asked

many relevant questions and shared a genuine exchange of information regarding lessons learned at their centers and what to anticipate in the future. In closing, the DDC Commander cautioned everyone to "Be careful how you approach A-76 because you or your successor will have to live with the results."

## **GREAT INFORMATION SOURCE:**

Make sure to visit the Defense Logistics Agency web pages for a wealth of information on the Defense Logistics Agency, Logistics Operations. At this site, you'll find links to the Customer Handbook, Products and Services, Terminology, and DLA HQ. In addition, customer and vendor information is available at the click of a mouse. The web address is: **HYPERLINK** [http://www.supply.dla.mil/a76/depots\\_additional.asp#http://www.supply.dla.mil/a76/depots\\_additional.asp](http://www.supply.dla.mil/a76/depots_additional.asp#http://www.supply.dla.mil/a76/depots_additional.asp).

**The A-76 Hotline**  
**1-877-333-1946**  
Provided for your  
questions and concerns

## **DLA and the BSC**

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subject matter experts are from the working levels and include: Ramona Douglas, Thom Bettinger, Jackie Noble, Sharon Shaffer, Ben Danilowicz, Beth Miller, Connie Clouser, John Dennis, Bob Hauseman, Kathy Harder-Martin, Cory Shover, and Jan Swinehart.

DDC has a lot of work yet to do in developing a viable BSC. DDC is currently working on developing the measures and initiatives that support the four strategies. Then the milestones will be developed to track the initiatives.

After the DDC BSC is complete, the next step is to cascade the BSC into each of the depots starting with San Joaquin and Susquehanna.